



**Job Title:** Ripening QA - Mission Produce UK  
**Reports To:** Quality & Compliance Manager  
**Location:** Dartford, UK

### **Job Summary**

Assess and report product quality from intake to dispatch, including the ripening of product and all associated quality processes.

### **Essential Duties & Responsibilities**

- Carry out checks and report quality at inloading, ripening, production, dispatch.
- Manage the ripening regimes and report performance against defined quality and technical KPI's.
- Complete ripening guides and daily loading schedules.
- Complete shelf life and accelerated ripening trials, reporting results.
- Work closely with the Quality & Compliance Manager, Technical and Production teams to understand customer quality performance and take action accordingly.
- Highlight quality performance at grower level, identify trends and help develop improvement ideas.
- Guide and support the packhouse on product handling and product management.
- Assess stock quality to ensure product returns are maximised through appropriate stock rotation and usage.
- Equipment calibration.
- Assist with technical ripening trials.
- Customer samples.
- Perform other duties as requested.

### **Minimum Qualifications & Requirements**

- Minimum 2 years of prior work experience in a Fresh Produce / Quality function.
- Basic computer skills, ideally an understanding of Microsoft D365.
- Work and make decisions with a sense of urgency, adhering to tight schedules.
- Good problem-solving skills with a strong ability to effectively identify problems and help resolve them.
- Communication: Excellent communication skills, including an ability to adapt communication style to suit different audiences.
- Teamwork: Balance team and individual responsibilities for group efficiencies. Exhibit objectivity and openness to others' views. Able to work effectively with all levels to obtain team objectives and KPI's.
- Quality: Must demonstrate accuracy, thoroughness, and commitment to complete tasks correctly the first time.

